

SmartBuilds

 **Hanson**
HEIDELBERGCEMENTGroup



Think Smart. Act Smart.

Call us on **07 3858 1313**

or email us at **smartbuilds@hanson.com.au**

Smart Builds is all about providing premium service to local trade businesses. We understand your day-to-day needs are different to the 'big guys'. You require solutions that are smart and flexible and will benefit your business. That's why we've designed a premium supply, delivery and service offering which includes:

- ✓ A trading account
- ✓ Flexible ordering at anytime
- ✓ Priority deliveries
- ✓ Competitive pricing
- ✓ Guaranteed one hour delivery window
- ✓ Dedicated on-call account manager
- ✓ Access to our fleet of mini tippers and mini agitators

Why Smart Builds?

It's a smart choice.

We're flexible to your needs and our team works with you to ensure a streamlined process from ordering through to delivery. With one phone call you can conveniently order the products you need for your job. Our mini fleet can deliver aggregate, sand, concrete and decorative pebbles.

Our mini fleet has maximum advantages.

We've tripled the size of our mini fleet to service customers just like you! Difficult access sites are no challenge for our fleet of mini tippers and mini agitators. They're designed to fit through narrow laneways and have a smaller turning circle.

For most jobs our mini agitators don't need a pump and generally council permits aren't required – saving time and money.

On-time deliveries

Smart Builds puts you first. Your deliveries are our priority. Our team will confirm your order 48 hours ahead of schedule and book in a delivery time that suits you. We then guarantee you a one-hour delivery window! That's a premium service promise – like you deserve.

If there's availability we can accept same-day orders for mini fleet deliveries. If our delivery schedule is full we will place you on a priority waiting list in case of a cancellation.

Simple and yet smart – that's the Smart Builds offer!

Meet the team

Account Managers

When we welcome you to Smart Builds you'll be assigned a dedicated account manager. Their purpose is to learn your business and help you find the right solutions. We know you'll find them to be open, honest and reliable. They'll make sure there's 'no surprises', keeping you informed and up-to-date on your deliveries as well as new products and opportunities.

Fleet Drivers

Our drivers are an integral part of our team and ultimately the face of Smart Builds. They're professional, friendly and service focused and will make sure your delivery experience is first rate. They'll work with you to on-site to unload materials safely and in the most convenient location for you. You can also chat with them about booking in concrete or aggregate deliveries for future projects.



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Smart Builds is fantastic and the service is great. The price is competitive, service is spot on, and you supply on time. Michael's gone above and beyond for us, I've put him under pressure many times but he's always come through.

Tino, Canteri Bros Constructions Pty Ltd

Every week I have pressure from customers to deliver a project and Smart Builds is always my first point of call. Nine times out of ten my orders are delivered on schedule, and I'm always kept informed, so there's no surprises.

Ben, Pools R Us

Communication with the Smart Builds team is easy. I'm able to tell the driver where to dump the last load, even if we're not on site. I don't have to wait around or continuously have different drivers asking me, "Where do you want me to tip this load?"

Andrew, Andrew Gill Contracting

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