

Insurance House have compiled the following Frequently Asked Questions & Answers sheet to provide LQ Members with basic information regarding the new members only exclusive insurance facility.

1. Who is Insurance House?

Insurance House Pty Ltd is an insurance broker established in 1983 in rural Victoria, from humble beginnings the company has now grown to one of Australia's largest privately owned insurance brokerages. Many of our directors are actively involved in our day to day operations.

2. Why has Landscape Queensland chosen Insurance House as their insurance partner?

Insurance House has demonstrated its ability to service members efficiently and professionally, the development of the facility was very industry focused and competitively priced to meet the needs of our members.

3. What insurance policies can Insurance House help with?

Insurance House have developed an insurance facility exclusive to LQ members, it includes Public Liability, Professional Indemnity, Tools of Trade and Personal Accident and Sickness Insurance. There are unique endorsements applied to enhance the cover giving members a broader cover.

4. What if I need a policy that's not part of the facility?

If your business doesn't fall within the scope of the facility insurances, Insurance House is capable of arranging any insurance required for your business. Whether you are a small operator or the largest of commercial contractors or suppliers, we can assist.

5. How do I apply for facility insurance?

Insurance House has a simple application form, simply complete the form and email or fax it to us.

6. Are monthly payments available?

Yes, all quotes supplied will include a monthly payment option.

7. Do you have a representative that can come and visit me?

Yes, we can service all major areas in Queensland, just contact our office on 07 3228 7600 to arrange an appointment.

8. What do I need to do if I have a claim?

Insurance House have a 24/7 claims service, you can lodge a claim anytime with our claims team on 1300 305 834. You can also contact your account manager who will lodge the claim on your behalf.

9. What other services can Insurance House help with?

Insurance House have a range of specialities and services which include; Workers Compensation Consulting, Risk Management, Life and Income protection and many more.